

Haris A. Majid

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 Home: Surakarta (Indonesia)

ABOUT ME

Research & Development | Product Development | Process Development | Continuous Improvement

Research & Development professional with 4 years of experience in FMCG manufacturing, specializing in product development, process improvement, and commercialization support. Experienced in leading cross-functional projects, conducting process and cost analyses, and driving continuous improvement initiatives from concept through implementation. Strong analytical skills complemented by digital transformation expertise to improve R&D efficiency, project visibility, and decision-making.

EDUCATION AND TRAINING

Bachelor of Food Science Tehchnology

Universitas Sebelas Maret [08/2017 – 01/2022]

City: Surakarta | Country: Indonesia

- Food Processing & Engineering
- Project Management
- Factory / Plant Design

Lean and Six Sigma Training Course

British Standard Institution

Supervisory Leadership

PQM (Productivity & Quality Management) Consultants

WORK EXPERIENCE

 **Great Giant Foods** – Lampung, Indonesia

R&D Process Development

[10/2024 – Current]

Product Categories: Liquid Milk, Fermented Milk

- Supported trials & first commercial production by monitoring process performance, identifying production issues, and coordinating improvements with cross-functional teams.
- Collaborated with Production, QA/QC, Engineering, Procurement, and Supply Chain teams to optimize manufacturing processes and ensure successful implementation.
- Conducted process evaluations, product assessments, and initial Cost of Goods Manufactured (COGM) analysis to support product development and operational improvements.
- Coordinated R&D activities from laboratory trials through pilot trials to manufacturing implementation while monitoring project milestones.
- Developed digital tools and dashboards using Microsoft Power Platform to streamline R&D workflows, project tracking, and performance monitoring.

 **Great Giant Foods** – Jakarta, Indonesia

R&D Management Trainee

[10/2022 – 09/2024]

- Supported new product development and manufacturing improvement initiatives within the R&D department.
- Conducted root cause analysis to reduce product return rates.
- Contributed in reducing production waste through process optimization and material utilization improvements.
- Performed product and process evaluations supporting continuous improvement projects.
- Presented project progress and recommendations to senior management.

CERTIFICATIONS

[Anugerah Global Superintending, 22/04/2026]

Penentuan Umur Simpan Produk

- Understanding the principles of determining product shelf life
- Understanding how to determine shelf life using various methods (Arrhenius, Labuza I, and Labuza II)
- Identifying factors that influence product shelf life
- Determining product shelf life using a scientific approach

[Google Career, 15/01/2024]

Data Analytics Professional

- Understanding practices and processes used by an associate data analyst in their day-to-day job
- Learn key analytical skills (data cleaning, analysis, & visualization) and tools (spreadsheets, SQL, Python, Tableau)
- Understand how to clean and organize data for analysis, and complete analysis and calculations using spreadsheets, SQL and Python
- Learn how to visualize and present data findings in dashboards, presentations and commonly used visualization platforms

[Google Career, 27/11/2023]

Business Intelligence Professional

- Understanding roles of business intelligence (BI) professionals within an organization
- Practice data modeling and extract, transform, load (ETL) processes that meet organizational goals
- Design data visualizations that answer business questions
- Create dashboards that effectively communicate data insights to stakeholders

SKILLS

Product Development

Product Development / Product Commercialization / Process Development / Process Optimization

Technical Skills

Microsoft Power Platform / Cost Analysis (COGM) / Power BI / Data Analytics / SAP / Microsoft Office

Soft Skills

Cross-functional Collaboration / Stakeholder Management / Project Management / Problem Solving / Continuous Improvement / Root Cause Analysis

PROJECTS

Sample Request System

- Led the digitalization of the end-to-end Sample Request workflow using Microsoft Power Platform.
 - Designed multi-stage approval workflows with automated notifications, reminders, and centralized request tracking.
 - Integrated Power Apps, Power Automate, SharePoint, Microsoft Teams, and Microsoft Forms to improve operational efficiency and process visibility.
- Write here the description

Opex Dashboard

- Developed an Operational Expenditure (Opex) dashboard to monitor spending, budget utilization, and operational performance.
- Collaborated with business stakeholders to define reporting requirements and translate financial data into actionable insights.
- Enabled data-driven decision-making through centralized visualization of operational and financial metrics.